



West Side Campaign Against Hunger FY2009 Progress Report

WSCAH Meets the Challenge: Responding to the Crisis

In the unprecedented financial crisis of 2009, WSCAH committed to an Open Door. We turned no one away. As a result, as the statistics on the next page show, we helped 27% more households than in the previous year.

The momentum of hunger continues to increase in our city. For our customers, it's still Ground Zero in the worst recession since the 1930s. In a time of high unemployment, people turned to a nimble and entrepreneurial social service organization like ours because public assistance programs can be so slow to respond.

Unlike other nonprofits that cut their services in a time of decreasing revenues—WSCAH expanded its programs and increased the number of people we help. We also made an ambitious commitment to find new funds to support our work with victims of the financial downturn.

Thanks to our many partners, in FY2009 we met the challenge.

Through partnerships, our hard-working and committed social service counselors connected our customers with more long-term help than ever before, such as food stamps and low-cost health insurance. You can see on the next page how our service delivery grew in 2009.

Other partners helped us fund the support we offer to the hungry, including religious institutions, government agencies, foundations, corporations and individuals. We are grateful to all those who reached more deeply into their pockets to assist us in these dark days.

WSCAH invented the customer-cooperative emergency food pantry. In the crisis of FY2009, our customers came through with higher number of volunteer hours than ever before. In a time of huge demand, our volunteers tirelessly staffed the front lines.

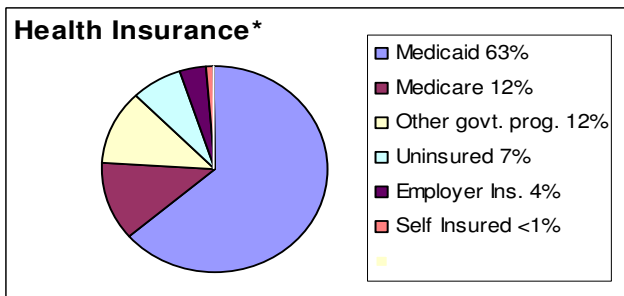
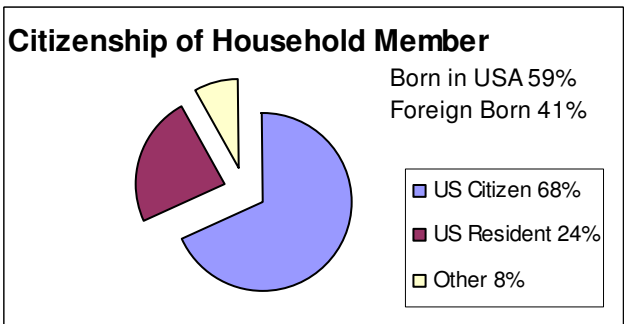
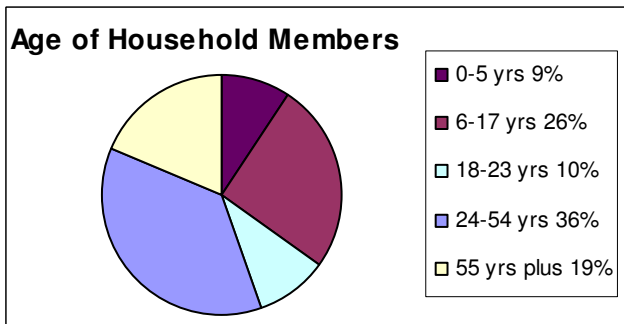
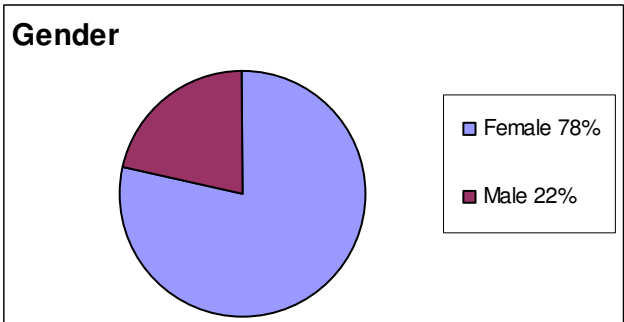
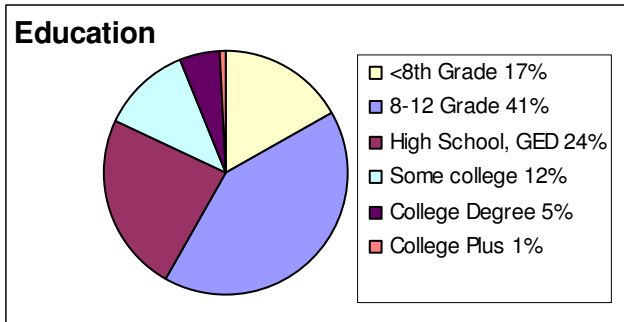
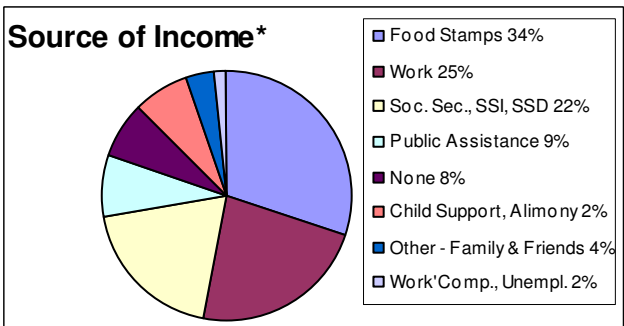
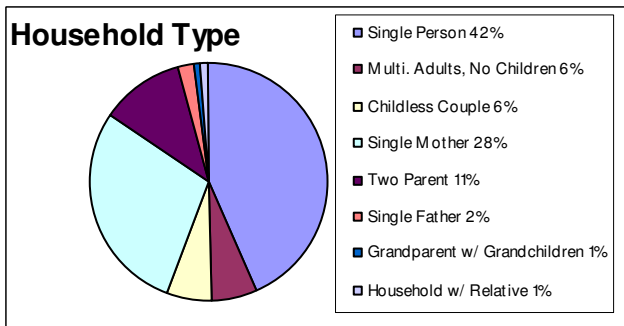
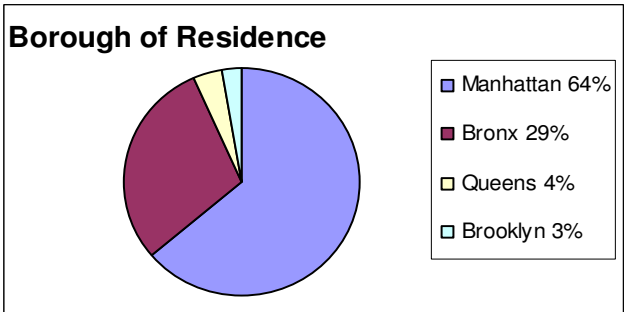
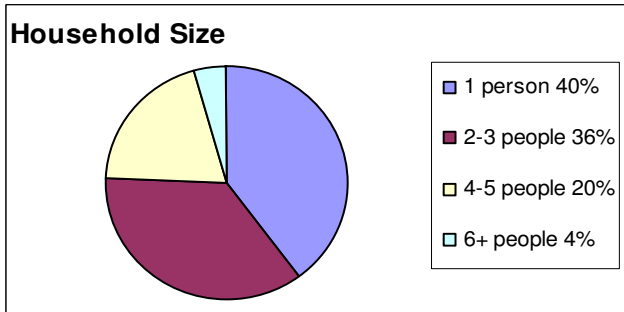
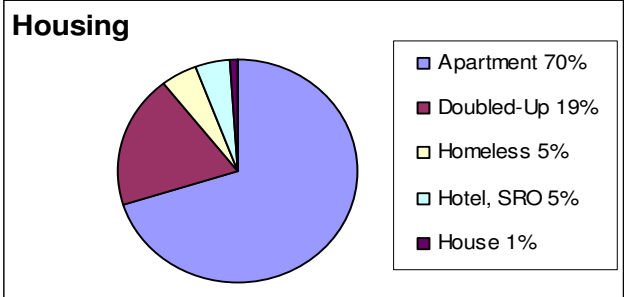
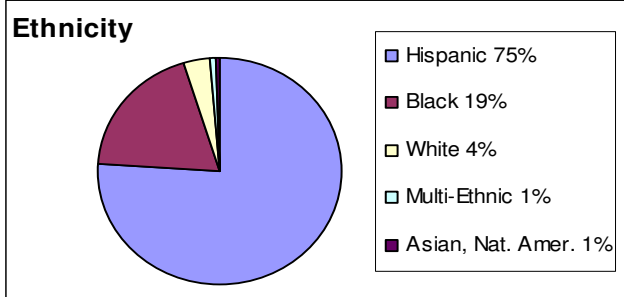
WSCAH is proud of its effective and efficient response to hunger in our city. We face the challenges of the coming year with confidence based on how our friends and partners sustained us in FY2009.

**West Side Campaign
Against Hunger
FY2009 Progress Report**

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	FY2009	% Increase over FY2008
GROWING NEED		
Households served	34,228	27%
People served	87,863	18%
New customers	4,334	49%
Parents	17,730	22%
Children	30,092	18%
Seniors	13,597	23%
Single adults	26,444	12%
WSCAH RESPONDS		
<i>More Food Distributed</i>		
Pounds of food supplied	1,110, 197	
Meals provided	790,767	18%
Purchased food cost	386,508	11%
<i>More Counseling Help</i>		
Households counseled	9,047	26%
Food Stamp enrollment	538	715%
Family health insurance enrollment	206	227%
Financial counseling	175	64%
Legal assistance	203	351%
Tax preparation	418	138%
<i>More Programs to Help Customers</i>		
Chef Training Graduates	35	206%
ESL Students	105	42%
Exercise Program Participants	274	5%
MORE COMMUNITY PARTNERSHIPS		
Volunteer hours	18,548	13%
Donated food cash-value	511,499	33%

West Side Campaign Against Hunger Customer Profile FY 2009



* Some individuals have more than one source of income